



August 30, 2022

Dear CASD Parents,

As we begin the first week of school, we are unfortunately experiencing a number of bus delays, particularly in our afternoon runs. On average, our buses are running about 30 minutes late, with some buses running later. While this is customary in many districts at the start of the school year, we also know this is frustrating. We are very sensitive to the concerns you have as a parent who is waiting for your child and are working to get our bus runs acclimated and running smoothly as quickly as possible.

A few notes:

- Safety is always our priority, and we are working to ensure that both drivers and students have the extra time needed to calmly navigate these new routines, including making sure that students are on the correct bus home. Drivers are spending time speaking with students, working to help them get off at the correct stops, and making sure that the other drivers on the roads are fully stopped before they allow students to exit the bus. At the same time, because of the nationwide bus driver shortage, there are many new drivers who are working as hard as possible to diligently and safely transport our students. We appreciate any grace and support you give them and us as we work together to promote safety.
- Our secretaries and principals are generally staying later at school during the next two weeks to answer calls from parents who are concerned about a late bus. We are receiving very high call volumes and are doing our best to answer every call. You can contact our transportation department at 610 466 2400, Option 2, or contact your child's school if you are concerned. However, because of high call volume and the lateness of most buses at this time, we urge you to consider holding off on a call for at least a half an hour past your child's drop-off time in the afternoon/evening.
- One of the factors that impacts our bus runs are the number of private and charter schools that we must bus students to and from. Again, this is customary in many school districts. We are working with several surrounding schools that are also acclimating with their own back to school routines. A number of private schools will begin their classes next week, and that will again impact our buses. We are required by state law to provide transportation to private and charter schools within a geographic region.
- We anticipate delays will continue for the first two to three weeks of school, then expect buses to primarily run on time.

We greatly appreciate your patience and understanding. We are thrilled to see our students back in our schools and will continue to focus on student safety and engagement!

Sincerely,

Richard F. Dunlap Jr., Ed. D.

Interim Superintendent

ADMINISTRATION

Interim Superintendent of Schools: Richard F. Dunlap Jr., Ed. D.