

**Frequently Asked Questions
About Transportation in the Coatesville Area School District
2021-2022 School Year**

Q: What is new about Transportation this year?

A: The Coatesville Area School District has expanded its partnership with Krapf Bus Companies to include all scheduling of our bus routes. We are continuing our use of transfer points, which were new last school year (see information about this in this FAQ document.) Students must continue to wear masks on school buses. Also, a nationwide bus driver shortage is impacting many districts, including Coatesville, and may lead to increased delays. Buses normally run late the first two weeks of school as students and drivers become accustomed to their routes. We appreciate your patience.

Q: When should my child arrive at the bus stop?

A: At least 10 minutes before their scheduled pick-up time, as buses sometimes run early (or late.)

Q: How will I be notified if my child's bus is running late?

A: Buses often run late, especially the first two weeks of school. However, if delays are longer than 20 minutes, you will receive a phone message from the District and/or Krapf Bus.

Q: When are bus schedules sent out to families?

A: Bus information was disseminated on the week of August 16. If you have any questions, contact your school or the Transportation Department by telephone at 610-466-2400 (OPTION #2) or by email at schoolbus@casdschools.org.

Q: What if I need to make changes to my bus schedule?

A: If your bus assignment doesn't seem accurate and may require a change, or if you do not intend on using bus transportation this year, please contact the Transportation Department by telephone at 610-466-2400 (OPTION #2) or by email at schoolbus@casdschools.org. Address changes and other requests must be made through your school.

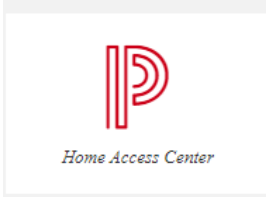
Q: Will there be assigned seats?

A: Yes. Seating charts will be created in the event there is a need to conduct contact tracing. It is important that students ride the bus in their assigned seat. Siblings should sit together.

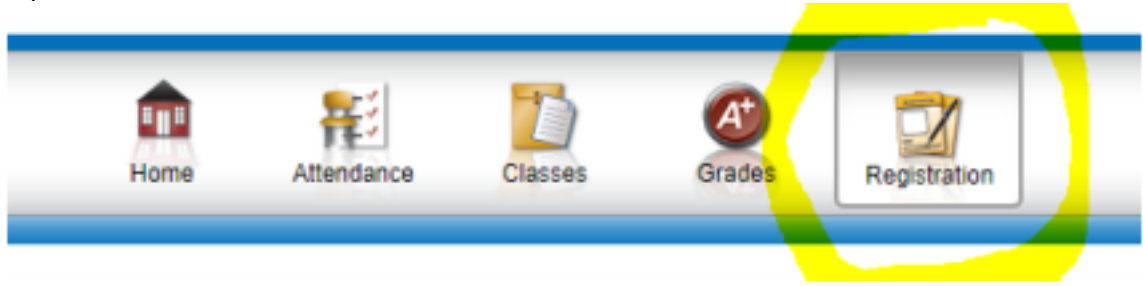
Q: Am I able to access my child's bus route online?

A: Log into [Home Access Center](#) as follows:

- <https://www.casdschools.org/> then click the "[Home Access Center](#)" button on our main page



-
- Login with your students credentials
- Click on the “Registration” tab at the top



- Transportation information will be found in the middle of the page when it opens

Q: Will students be required to wear masks?

A: Yes. This is a Federal order through the CDC.

Q: Will buses still be sanitized between runs?

A: Drivers have been directed to wipe down busses between runs. In addition, CASD is providing the bus company with masks and cleaning materials to deep clean busses on a regular basis.

Q: Will there be ‘transfer points’ again this year?

A: Yes. Last year the district initiated transfer points for all high school and middle school students and will continue this practice in 2021-22. This was a recommendation from a transportation audit commissioned by the district to identify ways to save money and find efficiencies in our transportation operations.

Q: What are ‘transfer points’?

A: Transfer points are hubs in which students in grades 6 - 12 only will stop on the way to school to board a bus that will take them to their school. In the morning, all high school and middle school students (including charter and non-public students) will transfer from their home bus to a transfer bus at a designated point. Students will need to locate the shuttle bus assigned to their school. Signs will be visible in the first window on the passenger side of the bus. District employees assigned to transfer points will be on site to assist students. There will be no transfers in the afternoon. The use of transfer points allows the District to save thousands of dollars in transportation costs each year.

Q: Where are the transfer points?

A: Coatesville Area Senior High School, Reeceville Elementary, and South Brandywine. A staff member will be present at each transfer point to ensure a safe transition for students.

Q: Are all students changing buses at a Transfer Point?

A: No. Only students in grades 6-12 change buses at Transfer Points during the morning bus runs only (not afternoon.)

Q: How is the nationwide bus driver shortage affecting Coatesville?

A: Unfortunately, like many other districts nationwide, Coatesville is experiencing a shortage of drivers. Krapf has been recruiting new drivers throughout the summer and will continue to do so. We have contingency plans in place to ensure our routes are covered. Routes may be consolidated, or double runs will be required. Both of these solutions may cause delays. The district will do its best to communicate delays on specific routes. If you know of anyone who would be interested in driving for us, please contact www.Krapfbus.com for information about how to apply.